

## Technical Support

The quality of the customer support that you receive is as important as the quality of product that you purchased. All of our products are backed by our Standard Service Agreement.

### Standard Service Agreement

Our Standard Service Agreement is included with every system and covers the product for one full year. If you are the original owner, we also provide you with unlimited phone support for the life of the product.

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One Year Warranty

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Free Technical Support 7:30am-6:00pm (PST)

### Enhanced Service Agreement

Our Enhanced Service Agreement features all of the benefits of our Standard Service Agreement plus free software upgrades and overnight priority replacement for hardware. Minimize your downtime - maximize your productivity.

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Warranty Coverage for Multiple Years

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Toll Free Access Number

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Overnight Priority Replacement Hardware

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Free Software Upgrades

### Onsite Service Agreement

Our Onsite Service Agreement features all of the benefits of our Enhanced Service Agreement plus onsite support from

our qualified technicians.

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Call to Verify Coverage

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Technicians Dispatched Onsite

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All Enhanced Service Agreement Benefits

Onsite Installation and Training

Onsite installation and training is available for all systems purchased.

For questions regarding products, services and pricing, please call (805) 967-2557 or Email Us and an Agent will work with you to determine your best option based on your situation, time requirements, location and budget.  
<http://www.perfect-computers.com/>

Email us